

# QUALITY POLICY

## Policy Statement

Avaada Energy Private Limited (“AVAADA”), is industry leader established through Quality, at AVAADA quality is the way we do business. Quality for us means exceeding customer requirements, ensuring fulfilment of key stakeholders’ expectations, and achieving superior economic performance, using a framework to establish business targets.

Every employee and contractor of AVAADA are committed to follow Quality Management System, its practices and are striving for continual improvement.

## Scope

The Policy applies to employees and contractors working or engaged by AVAADA across all its locations, operations, and services.

The term “Employee” or “Employees” in perspective of this Policy is defined as any individual engaged directly under payroll by AVAADA. The term “Contractor” or “Contractors” with reference to this Policy have been defined as any agency engaged directly by AVAADA for providing services (Man, Material or both) at any of AVAADA’s facilities or operations across India.

## Policy Objectives

- Incorporate key stake holders’ requirements into AVAADA’s business strategy and manage its business risks to enhance the business performance and achieve customer satisfaction.
- Provide sustainable energy solutions to society and communities in India.
- Establish Quality system and processes to adhere and comply with applicable legislation, regulations and other requirements pertaining to products and services.
- Continually enhance efficiency of its business processes to enhance return on investment for our investor/customer.
- Communicate Quality policy to all employees and interested parties including contractual work force at site, to promote quality culture.
- Ensure involvement of employees at all levels by imparting adequate and appropriate training and awareness with effective communication internally and externally.
- Focus on continual improvement of applicable processes and performances through monitoring, reporting, and reviewing at regular intervals.
- Every employee is involved in continual quality improvement and elimination of non-value adding activities.



T. R. Kishor Nair  
Chief Operating Officer  
8<sup>th</sup> February, 2019

